

NEIGHBORHOOD PROBLEMS - WHERE TO CALL

City of Omaha's Web Page: www.cityofomaha.org

Mayor's Hotline Webpage: <http://mayors-office.cityofomaha.org/index.php/mayor-s-hotline>

Mayor's Hotline Phone Number: **402.444.5555**

City Services

Air Quality/Odor Control	Environmental Services	402-444-6015 / 402-444-6016
Alarm Registrations	City Finance	877-314-1892
Alley Maintenance	Street Maintenance	402-444-4919
Building Inspections (construction related)		402-444-5350
Building Permits		402-444-5350
Cars, Junk Trailers on Public or Private Property	Mayor's Hotline	402-444-5555
Chuck Holes, Debris, Litter Blocking Street, Curb Repairs	Street Maintenance	402-444-4919
City Council		402-444-5520
City Parks, Pools, Golf Courses or Rec. Center Problems	Parks & Recreation	402-444-5900
City Services Information or Complaints	Mayor's Hotline	402-444-5555
Code Enforcement	Planning	402-444-5150 ext. 2114
Compost	Public Works	402-444-6665
Convention and Visitors Bureau		402-444-4660
Driveway/Curb Cut Permits		
Issued by	Planning	402-444-5350
Empty Bldgs., Vacant Houses, Deteriorated Bldgs.,		
Occupied Dilapidated Houses	Mayor's Hotline	402-444-5555
Garbage Collection/Recycling/Complaints/Information	Quality Control	402-444-5238
Historic Preservation	Planning	402-444-5150 ext. 2066
Housing Discrimination, Civil Rights Violations	Human Rights and Relations	402-444-5055
Mayor's Hotline		402-444-5555
Mayor's Hotline TTY/TDD		402-996-8490
Mayor's Office		402-444-5000
"No Parking" or Other Signs	Traffic Engineering	402-444-5160
Nuisance Vehicles (Dead Storage on Street or Lawn,		
Off Pavement, Auto Litter Improperly Licensed)	Mayor's Hotline	402-444-5555
Parks and Recreation		402-444-5900
Public Works Department		402-444-5220
Sewer Problems	Sewer Maintenance	402-444-5332
Sidewalks Broken or Obstructed		402-444-5280
Sign Ordinance Information	Permits & Inspections	402-444-5350
Snow Removal Complaints (24 hr. line)	Street Maintenance	402-444-4919
Speed Bumps		402-444-4919
Street Construction Problems or Complaints (related to constr. project)	Public Works	402-444-5109
TDD		402-444-5034
Tenant-Landlord Discrimination	Human Rights and Relations	402-444-5055
Traffic Signal Not Working	Traffic Engineering	402-444-5160
Trailers or Cars Parked on Front Lawns	Mayor's Hotline	402-444-5555
Tree Limbs/Hedges Blocking View of Traffic	Parks Maintenance	402-444-5925
Trees, Downed Limbs on City Right-of-Way	Street Maintenance	402-444-4919
Trees Marked with an "X"	Parks Maintenance	402-444-5925
Unsafe or Dangerous Building or House	Mayor's Hotline	402-444-5555
Vehicle Already Towed	Impound Lot	402-444-5782
Weeds Over 18", Yard Litter	Weeds & Litter	402-444-5910
Zoning Enforcement	Planning	402-444-5150 ext. 2114
Zoning Information	Planning/Planner's Desk	402-444-5150 ext. 2063

Public Safety

Arson Hotline		402-444-3473
Business Watch		402-444-6518
Crime Prevention Specialists		
NE Area		402-444-3367
NW Area		402-444-6478
SE Area		402-444-7743
SW Area		402-444-7928
Crime in Progress		911
Crimestoppers	402-444-STOP (402-444-7867)	
Criminal Investigation Bureau, Omaha Police		402-444-5652
North Investigations (Follow up on crimes occurring North of Dodge)		402-444-5696
South Investigations (Follow up on crimes occurring South of Dodge)		402-444-5590
Domestic Violence, Omaha Police		402-444-5825
Fire Department Public Education & Affairs Bureau		
(includes Smoke Detector Installation & Operation Detector Home Safe)		402-444-3560
Gang Unit, Omaha Police		402-444-5990
Graffiti to Report	Mayor's Hotline	402-444-5555
Hate Crimes	402-444-4283 (402-444-HATE)	
Narcotics Unit, Omaha Police		402-444-5681
Neighborhood Watch Program	Community Resource Centers (CRC)	402-444-5772
Non-Emergency Police Department Line	Central Headquarters, 505 S. 15 Street	402-444-5600
Non-Emergency Police Department to make a "Crime Report over the Phone"	Telephone Response Unit	402-444-4877
Nuisance Vehicles	Mayor's Hotline	402-444-5555
Precinct Captains		
Northeast	4316 N. 30 (30 & Taylor)	402-444-6916
Northwest	10245 Wiesman Drive	402-444-3765
Southeast	2475 Deer Park Boulevard (25 & Vinton)	402-444-4041
Southwest	9864 M Street	402-444-6116
Smoke Detector Installation & Operation Check	Omaha Fire	402-444-3847
Special Victims Unit (...Sexual Assaults/Child Victim)		402-444-5636
Traffic Unit, Omaha Police		402-444-5626
Vice Squad		402-444-5680
Victim Witness (Misdemeanors)		402-444-4597

General

Animal Control (Strays, Bites, Sick or Injured Animals, Barking Dogs, or Dead Animals)	Humane Society	402-444-7800
Before You Dig		402-644-3565 / 1-800-642-8434
Cable Franchise Agreement Questions	City Council	402-444-4567
City of Omaha Handgun Ordinance	National Safety & Health Council	402-896-0454
Community Support/Energy Assistance Programs (OPPD)		402-444-6666
Concealed Carry Handgun Training	National Safety & Health Council	402-896-0454
Community Services/First Call for Help	United Way	211
Events HOTLINE		402-444-6800
Gas Leaks, Water Line Breaks, or Fire Hydrants (Emergency)	MUD	402-554-7777
Handicap Parking Stickers	County Treasurer	402-444-7103
Housing Discrimination (Fair Housing Center)		402-934-6675
Keep Omaha Beautiful		402-444-7774
National Safety Council		402-896-0454
Poison Control Center		1-800-222-1222
Rats, Raw Garbage, Open Refrigerator/Freezer in Yard/Mosquitoes	Douglas County Health	402-444-7481
Safe Communities Efforts		402-896-0454
State Ombudsman (Information)		1-800-742-7690 (Toll Free)
Street Lights Out/Electrical Wires Down	OPPD	1-800-554-6773

Tenant/Landlord Legal Issues	Legal Aid Society	402-348-1069
<u>Douglas County</u>		
Assessor's Office		402-444-7060
Birth and Death Certificates		402-444-7204
County Parks	DC Environmental Services	402-444-6362
County Parks and Trails Maintenance	DC Environmental Services	402-444-6362
County Roads – Snow Removal / Repairs		402-444-6395
Douglas County Environmental Services		402-444-6181
Douglas County Switchboard		402-444-7000
Drivers' License Testing Locations		
4202 S. 50 th Street		402-595-2039
7414 N. 30 th Street		402-595-2040
2910 N. 108 th Street		402-595-3106
5730 S. 144 th Street		402-595-2424
Testing Hours: Monday – Friday 8:00 - 4:00		
Health Department Information Line / Directory		402-444-7476
Homestead Exemption From Property Taxes	County Assessor	402-444-7060
Landfill Office and Information		402-238-2970
Marriage License – County Clerk		402-444-6080
Property Taxes	Treasurer's Office	402-444-7103
Register of Deeds/Property Ownership		402-444-7194
Sanitation (Wells and Septic Systems)		402-444-7485
Sheriff's Vehicle Inspection Station – 8338 Chicago Street		402-444-7532
Surveyor – Engineer Office (County Roads/Projects)		402-444-6372
Treasurer's Office		402-444-7082